



FLORIDA ATLANTIC UNIVERSITY LIBRARIES



STATE OF THE LIBRARIES REPORT 2003-2004

From the Director



The 2003-2004 academic year saw the opening of a new campus library in Jupiter and continued planning for an addition, plagued by redesign and cost overruns, in Boca Raton. We joined the hundreds of academic libraries which have implemented the LibQUAL+ survey to analyze the quality of our services and to look for ways to make changes based on the results, modifying our Strategic Plan objectives as necessary. This year, our Judaica Music Rescue Project emerged as a major initiative to preserve the content of fast-disappearing 78-rpm recordings from the early 20th century, as well as the physical objects themselves. Other exciting initiatives included beginning to work with those planning the instruction for the joint medical school program and beginning to weed and compact our Government Documents collection to make room for a large instructional computer-based lab. Our thanks to Student Government for once again funding later hours during final exams both semesters.

Strategic Planning

VISION: The FAU Libraries will be the foremost academic library system in southeast Florida.

MISSION: The Libraries at Florida Atlantic University support the University's instructional, research, and service activities through provision of access to information and materials, assistance and instruction in their use, and preservation of collections for use by future generations of students and scholars. Our secondary mission is to support scholarly endeavors and information needs in the local, regional, national, and international communities.

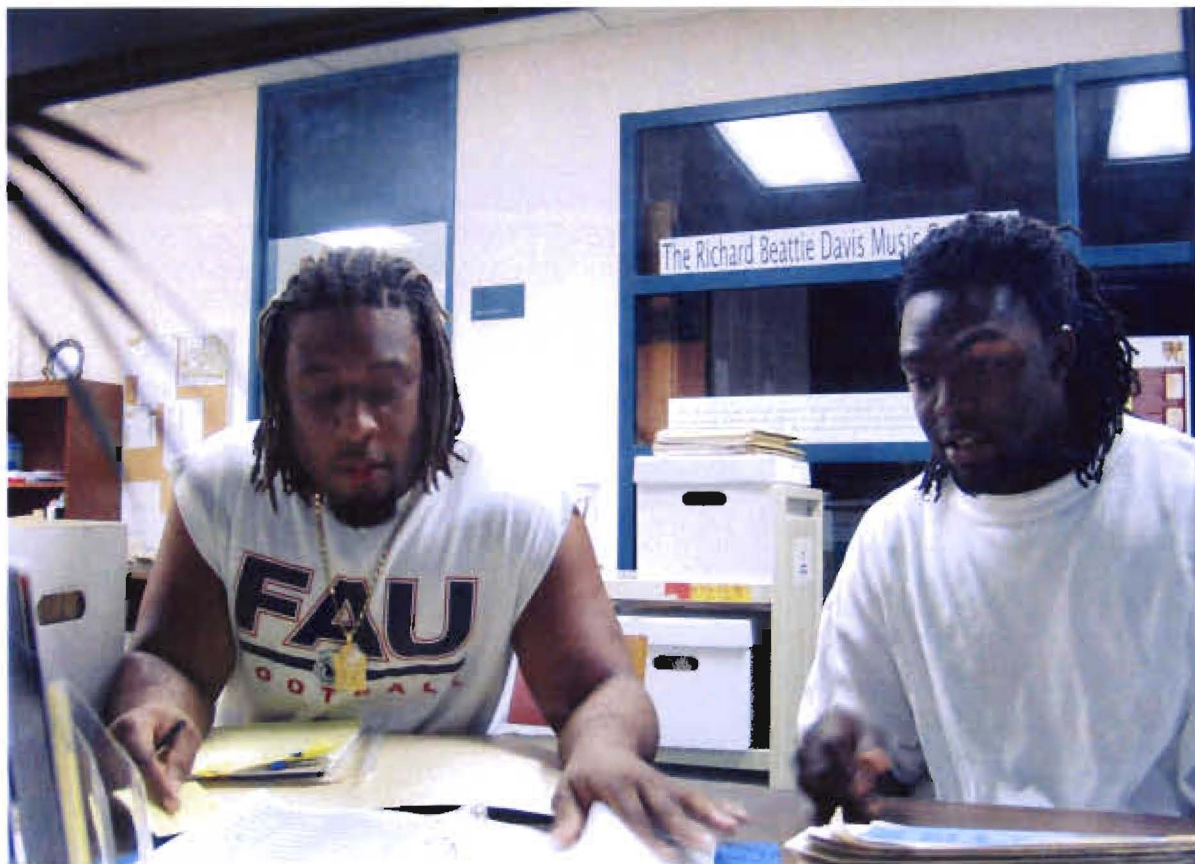
UPDATE: Strategic planning began in earnest during the 2003-2004 year, with numerous improvements in operations and services. Three new committees helped implement these changes. The Outreach Committee has promoted library services to the community. The Facilities Committee has worked to improve the building environments of the libraries. The SODC (Staff & Organizational Development Committee) has worked to improve the working environment. To see more about all our accomplishments, read the SP online at <http://www.library.fau.edu/geninfo/plan0308.htm>.

LibQUAL+ & Self-Studies

LIBQUAL+: We participated for the first time in LibQUAL+, a survey instrument to rate library services sponsored by the Association of Research Libraries. We were one of 207 libraries throughout the world to participate. Undergraduate and graduate students, all full-time faculty, and university staff were asked to respond to questions addressing their minimal, desired, and current perception levels regarding areas of service and provide qualitative comments. The University Club generously donated funds for an incentive contest. A random drawing of participants was held when the survey closed. 49 won office supply goodie bags valued at \$15 each, and one grand prize winner (Dr. Cheryl Moody, Dept. of Social Work) won the grand prize, an Apple iPod. LibQUAL+ survey results will be disseminated to the public in January or February.

SELF-STUDIES: Three library-wide self-studies were conducted during 2003-2004: Reference continued work on evaluating usage of specific areas in the print collection; Systems began the study of the new Track-It software; and LibQUAL+ results regarding building environments were analyzed for future improvements.

During the Spring 2004 semester, FAU students and football team members (*left to right*) Yrvens Guerrier and Tyrone Higgins worked as interns in Special Collections and Archives.



In April 2004, Dr. Cheryl Moody, from the College of Architecture, Urban and Public Affairs, was the grand prize winner of the FAU Libraries LibQUAL+ incentive contest. Moody was the lucky recipient of an Apple iPod. She was very excited to win this prize, as it helped with her training for a lymphoma and leukemia charity marathon. Pictured (*left to right*) are Dr. William Miller, Moody, and Alene Brewer, President of the University Club. An additional 49 other LibQUAL+ incentive winners among students, faculty, and staff received prizes of school/office supply goodie bags valued at \$15 each. Funding for the prizes was provided by a donation from the University Club.

The Arthur & Mata Jaffe Collection: Books as Aesthetic Objects



In October 2003, members of the South Florida Calligraphy Guild met with Arthur Jaffe and viewed some of the unique works that are a part of the Jaffe Collection.

2003-2004 Highlights

- The Jaffe Collection hosted four Book Arts Workshops over the course of the academic year: a workshop in Concertina Bindings with Carol Todaro, two workshops in Paper Marbling with Thery McKinney, and a weeklong Spring Break Book Arts Intensive with Paula Marie Gourley. The workshop covered Paste Paper Decoration, Pochoir Stenciling, and French Simplified Leather Binding.
- Jaffe Book Arts Atrium Gallery exhibits included *Heavy Metal: Metals & the Book Arts*, *For the Love of Books 2003: The South Florida Calligraphy Guild Juried Book Arts Competition*, *Futurismo: The Typography of Italian Futurism*, *Zinc Copper Lead: Printmakers' Books*, and a traveling exhibit, *Turning Pages: South Florida Artist-Made Books*. Over 1,000 known visitors came to see these exhibits and other works in the collection.
- With the help of a major equipment donation from a donor in South Carolina, great strides were made towards the opening of the Florida Atlantic University Book Arts Center. Printing and papermaking facilities are currently housed at FAU's historic T-Buildings, with bookbinding facilities currently at the Wimberly Library. Our goal is a permanent space to house all three disciplines.

The Molly S. Fraiberg Judaica Collections

This selection (*right*) of early 20th-century print music, some of which is rare, was discovered in Molly S. Fraiberg's own piano bench and is now part of the Judaica Collections. It is a fascinating example of the quality of holdings in our printed music collections. (*Below*) The Libraries' innovative, critically acclaimed Professional Ensemble-In-Residence, The Klezmer Company, directed by Aaron Kula, our Resident Scholar in Music, performed its seventh annual Judaica Collections benefit concert, "Klezmer Does the Blues," celebrating the musical and spiritual connections of Jewish and African-American cultures. This sold out performance featured the 70 Voice Gospel Choir of the First Baptist Church of Piney Grove and Soloists. Claire Barry of the Original Barry Sisters made a special appearance as Guest of Honor.



2003-2004 Highlights

- Yiddish Children's Books and FAU Historic Archives were new areas added to Florida's Digital Library.
- The Judaica Music Rescue Project has begun work on 33-rpm audio recordings as it continues collecting and digitizing 78-rpm recordings, now totaling 10,042 phono discs. Cooperation with the National Yiddish Book Center in Amherst, MA and the Feher Center in Jerusalem is building collections internationally.
- Development work on inventorying printed music has moved to the testing stage. Significant donations to our print music collections include those from Cantor Meisels, Cantor Kanas, and the National Yiddish Book Center.
- Sheila Zucker, Senior Correspondent, IBA (Israel Television) English News, has named Fraiberg as the repository for her WEDV-New York radio show archives. These tapes cover interviews of leaders and dignitaries that were conducted during critical times in the development of the state of Israel which she describes as "from the people who made the news and lived the news."
- *KULTUR: A Celebration of Yiddish at FAU* sparked a significant donation to support the establishment of Yiddish courses offered through Languages and Linguistics.

Collections

Volume Holdings 1965-2004

1965 - 1966.....	43,636
1970 - 1971.....	184,302
1975 - 1976.....	282,210
1980 - 1981.....	395,350
1985 - 1986.....	449,786
1990 - 1991.....	543,122
1995 - 1996.....	662,269
2000 - 2001.....	849,151
2003 - 2004.....	982,856

2003-2004 Highlights

- After much planning and hard work, SFX was implemented this year, enabling people searching our databases to cross-reference and identify where a particular article may be available in another database in full text or in print in the library. Important new resources added to the FAU Libraries Electronic Collection include BioMed Central, Historical New York Times, JSTOR Arts & Sciences Collections III and IV, Mertens Federal Tax Library, RefWorks, and the U.S. Serials Set Digital Collection. Usage statistics show that our most popular electronic databases are: (1) library catalogs for FAU and other Florida public university libraries, (2) ABI/Inform Global, (3) PsycINFO, (4) Academic Universe/Lexis-Nexis, and (5) Oxford English Dictionary Online.
- The OCLC Collection Analysis Project was begun, enabling us to compare our print collection to the holdings of some of our peer academic libraries and enabling us to consult with faculty on the purchase of materials for our collection.
- 32 new Dell laptops were purchased for instruction, and with a gift from Student Government laptops for checkout were added in Boca Raton and made available for the first time in Jupiter, Port St. Lucie, and Davie.
- Access Services worked with the Media Center, Jupiter, Port St. Lucie, and FCLA to streamline all library patron categories and borrowing privileges, and to activate NOTIS for circulation at PSL. Circulation status for audio-visual material was standardized at Boca Raton, Jupiter, and PSL, allowing patrons to check out media from any of these campus libraries and return them to any other one. Loan period for all media was also extended to seven days.
- FAU is the fourth largest ILL lender in Florida. Our top five Florida borrowers were FIU, UF, Palm Beach County Library, UCF, and Broward County Library.
- A survey of the map collection in Government Documents was completed for the Map and Geography Round Table of ALA, to be published in the Guide to U.S. Maps.

Librarian & Staff News

NEW EMPLOYEES (July 2003-June 2004)

Rachael Cathcart
(Librarian, Reference)
Amanda Roberts
(Librarian, ILIS)
Bonnie DeWitt
(USPS, Jupiter/ILL)
Rita Hollingsworth
(USPS, ILL)
Ingrid Levin
(Librarian, Jupiter)
Marian Judka
(USPS, Jupiter)
Charlene Weaver
(USPS, Tech Svcs)

RETIREES (July 2003-June 2004)

Betty Eichel (USPS, Admin)
Ulla Gray (USPS, Admin)
Bob Ramos (USPS, Tech Svcs)

MILESTONE ANNIVERSARIES (July 2003-June 2004)

Anthony Adams
(A&P, 5 yrs, Reference)
Janice Donahue
(Asst Dir, 25 yrs, Tech Svcs)
Holly Hargett
(USPS, 15 yrs, ILL)
Annette Kaplan
(USPS, 5 yrs, Tech Svcs)
Kenneth Kuby
(USPS, 5 yrs, Media Ctr)
Aaron Kula
(Faculty, 5 yrs, Spec Coll)
Eleanor Lomax
(Librarian, 10 yrs, Public Svcs)
Hector Moyet
(A&P, 5 yrs, Systems)
Carlos Nelson
(Librarian, 20 yrs, Coll Dev)
Gary Parsons
(Librarian, 25 yrs, Reference)
Carla Robinson
(Librarian, 15 yrs, PSL)
Leslie Siegel
(Librarian, 5 yrs, Spec Coll)
Nancine Thompson
(A&P, 5 yrs, Spec Coll)

PROFESSIONAL ACTIVITIES

Roberto C. Ferrari was profiled in the 58th edition of *Who's Who in America*. He served as Chair of the Gay and Lesbian Interests Round Table of ARLIS/NA, moderated a panel session on "The Queer Art World" at the ARLIS/NA annual conference in NYC, and received a travel award from FAU's Division of Research & Graduate Studies. He also co-wrote with **John Cutrone** an article, "Books as Aesthetic Objects: The Arthur and Mata Jaffe Collection at Florida Atlantic University," published in *Art Documentation* (Spring 2004).

Maris Hayashi co-presented with Asst. Prof. of Communications James F. Tracy a paper entitled "Intellectual Labor and the Strategic Enclosure of the Info Commons: A Case Study of Reed Elsevier" at the Battling for Ownership of the Arts conference hosted by FAU's College of Arts & Sciences, and at the Union for Democratic Communications conference in St. Louis.

Amy Kornblau wrote entries on "Multiracial/Biracial" and "Racial Profiling" for the latest edition of the *Encyclopedia of Race and Ethnic Studies* (Routledge, 2004).

Eleanor Lomax was appointed to a two-year term on the RUSA Professional Development Comm.

William Miller co-guest edited with **Rita Pellen** a double journal issue of *Science and Technology Libraries* (2004) on the topic "Innovations in Science and Technology Libraries." He served on the National Center for Education Statistics Academic Library Statistics Advisory Comm. and the Board of the Early English Books Online Text Creation Partnership. He also received the ACRL Instruction

Section's Miriam Dudley Award for "Instruction Librarian of the Year."

Rita Pellen served on the ACRL Professional Development Comm. and on the LAMA Human Resources Section, Supervisory Skills Comm. She was the SEFLIN LAM representative for the FAU Libraries and chaired the Leadership Comm. that organized the SEFLIN Sun Seekers Institute for 2003-2004. She also served on the SUL Collection Management Comm.

Amanda Roberts served as the assistant editor for ALA's New Members Round Table newsletter *Footnotes*. She wrote "Ageism: Lessons Learned by 'Baby' Librarians," published in *Footnotes* and online at LISCareer.com. She also served as Chair of FLA's New Members Round Table and Vice-Chair of SEFLIN's Information Literacy Discussion Group.

Carla Robinson served on the ALA New Members Round Table Nominating Comm.

Patricia Roshaven co-wrote an article, "A Joint University, College and Public Library," with Rudy Widman, former Head of the IRCC Libraries, published in the journal *Resource Sharing and Information Networks* (2001).

Malka Schyndel chaired the FAU AIDS Committee's subcommittee judging the student "Artistic Expressions Competitions" for World AIDS Day events. She served on the FCLA Authorities Subcommittee, and was elected Secretary to the United Faculty of Florida FAU chapter. She and **Eleanor Lomax** also served as representatives on the UFF task force for the 2003-2006 *Collective Bargaining Agreement*.



On December 5, 2003, Dr. Myriam Swennen Ruthenberg, FAU Associate Professor of Italian, addressed an audience of more than 60 people for the inaugural opening of the Rosa Trillo Clough Archive of Italian Futurism, now part of the Jaffe Collection.

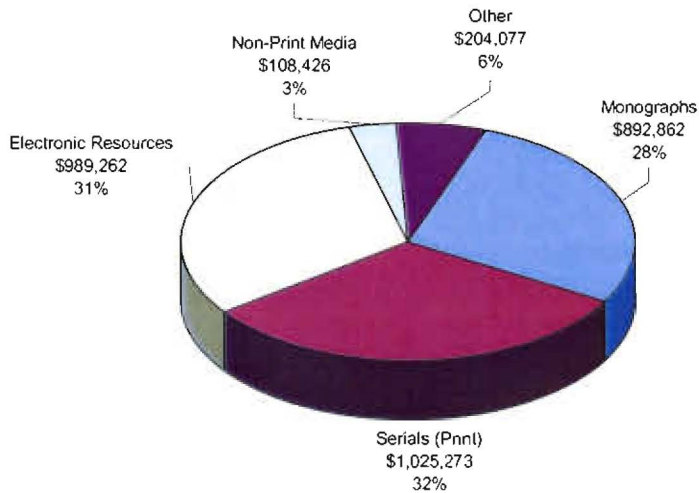


Reference Librarian Maris Hayashi hard at work at the Reference Desk helping a student with an assignment.

Budgets & Statistics

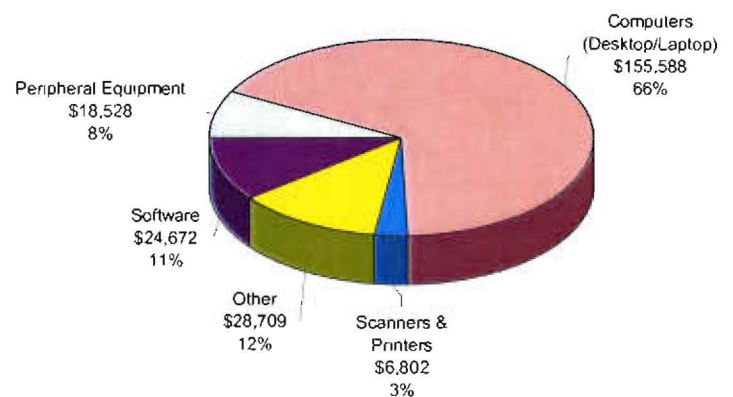
Materials Budget

Total = \$3,220,000



Technology Budget

Total = \$234,299



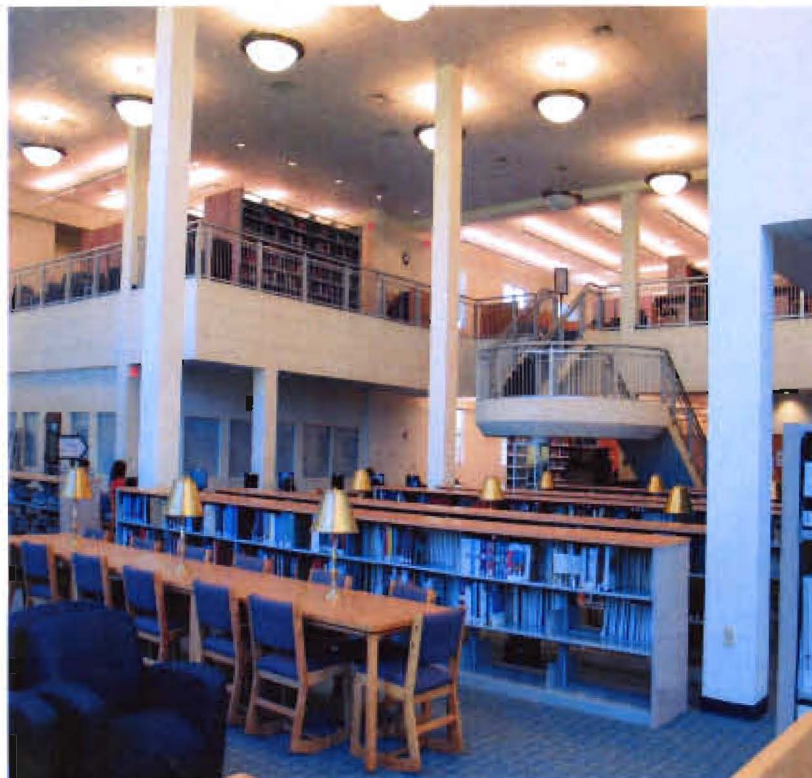
CHECK OUT THESE 2003-2004 STATS!

1,880,335.....	# entering/exiting Wimberly Library, a 26% increase over last year
279,488.....	# of federal and Florida government print titles in Government Documents
142,778.....	# of books checked out and renewed, a 12% increase over last year
92,793.....	# of paper and electronic reserves used, a 2% increase over last year
64,473.....	# of books used in-house, a 71% increase over last year
60,492.....	# of new items checked in by Serials staff
44,051.....	# of reference questions answered in person
20,321.....	# of ILL requests to lend, a 3% increase over last year
16,262.....	# of check-outs of audio-visual items
15,064.....	# of library card applications processed, a 40% increase over last year
13,362.....	# of ILL requests to borrow, a 13% increase over last year
13,217.....	# of volumes from Judaica relocated to general collection over past six years
12,476.....	# of audio-visual items in the Media Center
9,671.....	# of people attending instructional sessions
4,446.....	# of ILL articles delivered electronically through new ILLiad service
1,135.....	# of check-outs of laptops in first year
569.....	# of reference questions answered via email
339.....	# of instructional sessions given
96.....	# of hours the reference desk was open per week
79.....	# of reference consultations, a 38% increase over last year

John D. MacArthur Campus Library at Jupiter

The FAU Honors College and Jupiter Campus Library is now located in a brand new building that opened in late June 2004. The excitement over this new facility was so high that students were studying in the new building despite the noise of shelving being installed and hundreds of boxes of books that surrounded them. Students at the ever-growing Jupiter Campus now have an inviting place to study and do their research.





Construction on the new MacArthur Campus Library at Jupiter began in summer 2003. Now complete, the library is a 20,000 square-foot, two-story building with a view of the soccer field. The library includes a 24-person computer lab for library instruction purposes, as well as brand new computers and wireless connectivity throughout the building. There is a separate copy machine room, a study room available for group study work, new comfortable seating throughout library, and an all-night study area. State-of-the-art compact shelving has been added to accommodate the 70,000-and-growing volume collection.

2003-2004 Highlights

- Jupiter Library staff worked extremely hard on getting prepared for the opening of the brand new library facility. They moved the entire print collection, furniture, computers, and shelving into the new facility as of June 12, 2004.
- The library had a record number of 112,527 users during the 2003-2004 year. Librarians and staff answered 7,294 reference questions, processed 3,975 inter- and intralibrary loan transactions, and recorded an all-time high of 1980 uses of Reserve materials.
- We received a gift of more than 25,000 books from the Estate of Dr. Stanford Lyman, which will be added to the Jupiter Library's collection of more than 70,000 items.



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Florida Atlantic University



Broward & Port St. Lucie Libraries



FAU's other campus libraries: the University/College Library at FAU-Davie/Broward Community College (*top left*), the Broward County Library serving FAU-Fort Lauderdale (*top right*), and the joint-use Port St. Lucie



2003-2004 Highlights

- The U/CL gave 34 instructional class sessions, BCL gave 5, and PSL gave 19 to FAU classes.
- PSL Librarians and staff answered 10,440 reference questions in person and over the telephone. 136,814 people used the library, and 3,177 new FAU books were added to the collection.
- U/CL held a luncheon and BCL hosted a tea to introduce faculty and library liaisons to one another regarding services and collections. U/CL and BCL are participating in a pilot project with the FAU Libraries ILL Dept. to improve intralibrary loan services among the campuses.
- Along with other community college libraries in Florida (including PSL), U/CL implemented the new library management system "ALEPH." The FAU Libraries will migrate to this system in 2006 along with the rest of the state university libraries. The NOTIS library management system in PSL was installed and activated at the circulation desk, allowing for better management of FAU books and materials, including check out, patron information, fines, etc.